



PARTNER PHARMACY - ACCOUNT APPLICATION (7 day terms)

Business Information

Name of Business:		
ABN / ACN:		
PBS Approval:		
Address		
Street:		
City:	State:	Postcode:
Phone:	Fax:	
Email:		

Account Information

Accounts Payable Contact:		
Address		
Street:		
City:	State:	Postcode:
Email:		
Phone:	Fax:	
If Pharmacy – please provide Group/Banner:		

Owner(s) Information

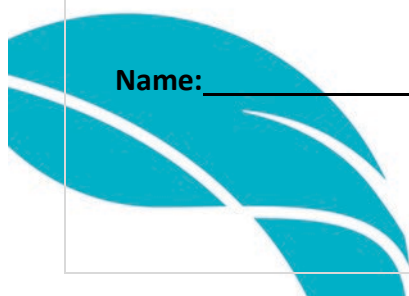
Name:	Name:
Address:	Address:
Phone:	Phone:

Guarantee

I/We understand that by signing I/We accept the terms and conditions of Trade as included in this application. I/We guarantee payments of all accounts for goods purchased from National Custom Compounding by the above company together with legal and/or out of pocket expenses associated with the collection of monies. I/We understand that this guarantee binds Me/Us personally.

We declare that the above information is true, correct and complete.

Name: _____ **Authorised Signature:** _____



National Custom Compounding Trading Terms

This offer sets out the trading terms that National Custom Compounding Company Limited (ABN 17 971 220 310) (**National Custom Compounding**) wishes to offer you ("Trading Term Agreement"), and supersedes any previous Agreement (verbal or written), arrangement, or understanding with National Custom Compounding in relation to trading terms.

National Custom Compounding Standard Terms and Conditions of Supply

All products compounded and purchased by you from National Custom Compounding will be in accordance with this Trading Term Agreement, and National Custom Compounding's current standard terms and conditions of supply as set out on National Custom Compounding invoices and in the National Custom Compounding Account Terms & Conditions (Standard Terms). To the extent of any inconsistency between the Standard Terms and this Trading Term Agreement, the terms of this Trading Term Agreement will prevail.

Professional Service Fee

As at the date of this Agreement if you elect to agree to the Account Terms set out below National Custom Compounding will provide the corresponding terms:

Account Terms		
<ul style="list-style-type: none"> • Account payment must be made within 7 days of statement being issued each month. Statement is issued on 1st of the month via email. • Account payment can be made through a direct debit agreement • If payment is not received 14 days after statement issue, a late payment fee may occur. 		
Structure		
<p><u>Professional Service Fee (PSF) is provided as a discount off monthly statement.</u></p> <p>This discount is provided to cover the cost of the service of a Pharmacist in your pharmacy at point of collection. It is the Pharmacist's responsible for the <u>provision of medicine related information</u> to the patient when they collect their medication.</p>		
Discount is based on monthly total		
• <u>Less than</u>	\$1000 per month	10% Discount
• <u>Between</u>	\$1000 and \$2000	15% Discount
• <u>More than</u>	\$2000 per month	20% Discount





Variance of Terms

National Custom Compounding can vary the terms set out in this Trading Term Agreement, in its sole discretion upon the provision of 30 days notice to you if National Custom Compounding considers there has been a material adverse change to National Custom Compounding’s margins under this Trading Term Agreement.

I agree to the above & below terms and conditions

Date:

.....

Authorised Name

.....

Signature

.....

Authorised Position

.....

Once this form has been completed please email the completed document to rebecca@customcompounding.com.au & admin@customcompounding.com.au



Terms & Conditions

1 Definitions

- 1.1 'Company' shall mean National Custom Compounding Pty Ltd its successors and assigns or any person acting on behalf of and with the authority of National Custom Compounding International Pty Ltd.
- 1.2 'Customer' shall mean the Customer (or any person acting on behalf of and with the authority of the Customer) as described on any quotation, work authorisation or other form as provided by the Company to the Customer.
- 1.3 'Guarantee' means that person (or persons), of entity, who agrees to be liable for the debts of the Customer on a principal debtor basis.
- 1.4 'Goods' shall mean Goods supplied by the Company to the Customer (and where the context so permits shall include any supply of Services as hereinafter defined) and are as described on the invoices, quotation, work authorisation or any other forms as provided by the Company to the Customer.
- 1.5 'Price' shall mean the price payable for the Goods as agreed between the Company and the Customer in accordance with clause 5 of this contract.

2 The Commonwealth Trade Practices Act 1974 ("TPA") and Fair Trading Acts ("FTA")

- 2.1 Nothing in this agreement is intended to have the effect of contracting out of any applicable provisions of the TPA or the FTA in each of the States and Territories of Australia, except to the extent permitted by those Acts where applicable.

3 Price And Payment

- 3.1 At the Company's sole discretion the Price shall be either,
- (a) as indicated on invoices provided by the Company to the Customer in respect of Goods supplied; or
- (b) the Company's quoted Price (subject to clause 3.2) which shall be binding upon the Company provided that the Customer shall accept the Company's quotation in writing within thirty (30) days.
- 3.2 The Company reserves the right to change the Price in the event of a variation to the Company's quotation.
- 3.3 At the Company's sole discretion:
- (a) payment shall be due prior to delivery of the Goods; or
- (b) payment for approved Customer's shall be due thirty (30) days following the end of the month in which a Tax Invoice is dated and forwarded to the Customer's address or address for notices.
- 3.4 Time for payment for the Goods shall be of the essence and will be stated on the invoice or any other forms. If no time is stated then payment shall be due seven (7) days following the date of the invoice.
- 3.5 Payment will be made by cash, cheque, bank cheque, by direct credit, by credit card (VISA or MasterCard), or by any other method as agreed to between the Customer and the Company. Some payment methods may attract a surcharge.
- 3.6 GST and other taxes and duties that may be applicable shall be added to the Price.

4 Delivery Of Goods

- 4.1 At the Company's sole discretion delivery of the Goods shall take place when.
- (a) the Customer takes possession of the Goods at the Company's address; or
- (b) the Customer takes possession of the Goods at the Customer's nominated address.
- 4.2 At the Company's sole discretion the costs of delivery are:
- (a) included in the Price; or
- (b) in addition to the Price:
- 4.3 The Customer shall make all arrangements necessary to take delivery of the Goods whenever they are tendered for delivery. In the event that the Customer is unable to take delivery of the Goods as arranged then the Company shall be entitled to charge a reasonable fee for redelivery.
- 4.4 Delivery of the Goods to a third party nominated by the Customer is deemed to as delivery to the Customer for the purposes of this agreement.
- 4.5 The failure of the Company to deliver shall not entitle either party to treat this contract as repudiated.
- 4.6 The Company shall not be liable for any loss or damage, due to failure by the Company to deliver the Goods (or any of them) promptly or at all, due to circumstances beyond the control of the Company.
- 4.7 Where the Customer has signed for Full Delivery of items, the Company will not be responsible for later claims of missing cartons.

5 Risk

- 5.1 If the Company retains ownership of the Goods nonetheless, all risk for the Goods passes to the Customer on delivery.
- 5.2 If any of the Goods are damaged or destroyed following delivery but prior to ownership passing to the Customer, the Company is entitled to receive all insurance proceeds payable for the Goods. The production of these terms and conditions by the Company is sufficient evidence of the Company's rights to receive the insurance proceeds without the need for any person dealing with the Company to make further enquiries.

6 Title

- 6.1 The Company and Customer agree that ownership of the Goods shall not pass until:
- (a) the Customer has paid the Company all amounts owing for the particular Goods; and
- (b) the Customer has met all other obligations due by the Customer to the Company in respect of all contracts between the Company and the Customer relating to the goods.
- 6.2 Receipt by the Company of any form of payment other than cash shall not be deemed to be payment until that form of payment has been honoured, cleared or recognised and until then the Company's ownership or rights in respect of the Goods shall continue.
- 6.3 It is further agreed that:
- (a) where practicable the Goods shall be kept separate until the Company shall have received payment and all other obligations of the Customer are met; and
- (b) until such time as ownership of the Goods shall pass from the Company to the Customer the Company may give notice in writing to the Customer to return the Goods or any of them to the Company. Upon such notice the rights of the Customer to obtain ownership or any other interest in the Goods shall cease; and
- (c) the Company shall have the right of stopping the Goods in transit whether or not delivery has been made; and
- (d) if the Customer fails to return the Goods to the Company then the Company or its agent may enter upon and into land and premises owned, occupied or used by the Customer, or any premises as the invitee of the Customer, where the Goods are situated and take possession of the Goods; and
- (e) the Customer is only a bailee of the Goods and until such time as the Company has received payment in full for the Goods then the Customer shall hold any proceeds from the sale or disposal of the Goods on trust for the Company.

7 Defects

- 7.1 The Customer shall inspect the Goods on delivery and shall within fourteen (14) days of delivery (time being of the essence) notify the Company of any alleged defect, shortage in quantity, damage or failure to comply with the description or

quote. The Customer shall afford the Company an opportunity to inspect the Goods within a reasonable time following delivery if the Customer believes the Goods are defective in any way. If the Customer shall fail to comply with these provisions the Goods shall be presumed to be free from any defect or damage. For defective Goods, which the Company has agreed in writing that the Customer is entitled to reject, the Company's liability is limited to replacing the Goods or applying a Credit to the Customer's account to the value charged for the Goods

8 Returns

- 8.1 Returns will only be accepted provided that;
- (a) the Customer has complied with the provisions of clause 7.1; and
- (b) the Customer can provide proof of purchase from the Company. ALL credits MUST carry the Tax Invoice number & product code; and
- (c) the Goods are returned in a manner prescribed by the Company. This includes, but is not limited to, collection by a sales representative of the Company or alternate means as authorised by the Credit Department; and
- (d) the Company will not be liable for Goods which have not been stored or used in a proper manner; and
- (e) the Goods are returned in the condition in which they were delivered and with all packaging material, brochures and instruction material in as new condition as is reasonably possible in the circumstances

9 Credit

- 9.1 Credits directly contribute to price rises and higher freight charges. Any discrepancies must be notified immediately to the Credit Department on (Tel) 1300 731 755 or (Fax) 07 5526 6207.
- 9.2 All stock returned for Credit (whether the stock is incorrect, damaged, or other) is to be placed aside, together with a copy of the Tax Invoice pertaining to the delivered Goods. Stock is NOT to be written on by the Customer. Resalable stock returned to the Company without correct packaging, or marked, will NOT be credited.
- 9.3 Stock sold as a 'unit' MUST be returned as an entire unit, unless faulty. When stock is collected by a sales representative of the Company, it is the responsibility of the Customer to ensure a numbered credit application form is received - detailing the nature of the credit, as future queries on the part of the Customer cannot be examined without this paperwork.
- 9.4 Customers have the option of exchanging low value credits for stock of same, or similar, value that is carried by a Company sales representative, if this is unsuitable, the Customer should apply for a standard retail credit.
- 9.5 Goods returned to the Company with store labels, pricing tickets or other retail markings will not be accepted for full credit.

10 Privacy Act 1988

- 10.1 The Customer and/or the Guarantor/s agree for the Company to obtain from a credit reporting agency a credit report containing personal credit information about the Customer and Guarantor/s in relation to credit provided by the Company.
- 10.2 The Customer and/or the Guarantor/s agree that the Company may exchange information about the Customer and the Guarantor/s with those credit providers either named as trade referees by the Customer or named in a consumer credit report issued by a credit reporting agency for the following purposes;
- (a) to assess an application by Customer; and/or
- (b) to notify other credit providers of a default by the Customer; and/or
- (c) to exchange information with other credit providers as to the status of this credit account, where the Customer is in default with other Credit providers; and/or
- (d) to assess the credit worthiness of Customer and/or Guarantor/s.

11 Credit Trading

- 11.1 Pursuant to Clause 3.3(b), once a Customer is approved for Credit Trading Account with the Company, the Customer will be granted fourteen (14) days following the end of month in which a Tax Invoice is dated and forwarded to the Customer to effect payment in FULL.
- 11.2 If payment is not received by the Company in accordance with Clause 11.1 (above), then the Customer accepts that the Company may undertake appropriate action to enforce collection of outstanding debts.
- 11.3 Appropriate action includes, but is not limited to, use of a commercial Debt Recovery agent, the instigation of legal proceedings, or other.
- 11.4 The Customer understands that if such action as indicated in Clauses 11.2 and 11.3 is undertaken by the Company that ALL expenses incurred by the Company pertaining to this course of recovery action shall be borne in total by the Customer.

12 Warranty

- 12.1 For Goods not manufactured by the Company, the warranty shall be the current warranty provided by the manufacturer of the Goods. The Company shall not be bound by, nor be responsible for, any term, condition, representation or warranty other than that which is given by the manufacturer of the Goods

13 General

- 13.1 If any provision of these terms and conditions shall be invalid, void, illegal or unenforceable - the validity, existence, legality and enforceability of the remaining provisions shall not be affected, prejudiced or impaired.
- 13.2 These terms and conditions and any contract to which they apply shall be governed by the laws of Queensland and are subject to the jurisdiction of the law Courts of Queensland.
- 13.3 The Company shall be under no liability whatsoever to the Customer for any indirect loss and/or expense (including loss of profit) suffered by the Customer arising out of a breach by the Company of these terms and conditions.
- 13.4 In the event of any breach of this contract by the Company, the remedies the Customer shall be limited to damages, which under no circumstances shall exceed the Price of the Goods.
- 13.5 The Customer shall not be entitled to set off against or deduct from, the Price any sums owed or claimed to be owed to the Customer by the Company.
- 13.6 The Company may license or sub-contract all or any part of its rights and obligations without the Customer's consent.
- 13.7 The Customer agrees that the Company may review these terms and conditions at any time. If, following any such review, there is to be any change to these terms and conditions, then that change will take effect from the date on which the Company notifies the Customer of such change. Neither party shall be liable for any default due to any act of God, war, terrorism, strike, lock-out, industrial action, fire, flood, drought, storm or other event beyond the reasonable control of either party. The failure by the Company to enforce any provision of these terms and conditions shall not be treated as a waiver of that provision, nor shall it effect the Company's right to subsequently enforce that provision.