



Trusted compounds
Trusted process

Partner with us

The National Custom Compounding
Affiliate Medical Program



National Custom
Compounding



National Custom Compounding

We hand-make prescription medication tailored to the unique and specific health condition of the patient.

Who we are

Pharmacist Matthew Bellgrove founded National Custom Compounding in 2013 after identifying a need on the Gold Coast for a trustworthy, fast, reliable and cost-competitive compounder. With his background owning and operating franchisee community pharmacies, Matthew has seen first-hand the frustration experienced by customers when trying to deal with compounding chemists. He knew the medical industry could do better.

Matthew's labour of love, National Custom Compounding was formed by the amalgamation of Gooding Drive Compounding, Bronberg Plaza Compounding and Broadbeach Amcal Compounding. The company employs a team of pharmacists and technicians and is based in Merrimac on the Gold Coast.

We specialise in

Unavailable medication

When you don't have it, talk to us.

Medication without the additives

Free from preservatives, dyes, fillers and other excipients that may not agree with the patient.

Child-friendly medication

Oral medications in a range of enjoyable flavours.

Veterinary compounds

Alternative delivery methods

Smaller capsules, oral medications, topical treatments or troches.

Vitamins

High dosage vitamins for mega-vitamin therapy.

Compounds for

Mental Health

Pain Management

"We can always rely on National Custom Compounding to get us out of a bind. If a medicine is suddenly unavailable, we know that Matthew and his team will be able to source the right, quality ingredients and prepare it for us. They fill the gap when no one else can."

George James, Manager

The Valley Discount Drug Store, Brisbane



We're fast

We fill most scripts in under 48 hours. For some of our more commonly compounded medications we offer a **24 hour turnaround service**.



We're price competitive

Our prices are some of the lowest in the country and we don't charge for the extra service.



We're easy to work with

You can submit your patient's script quickly and easily online and we'll notify your patients by text when their medicine is ready for collection from your Medical Centre.



Join our Affiliate Medical Program

Our Affiliate Medical Program is all about creating greater value. Greater value for you. Greater value for all our customers.

We're a compounding pharmacy. One of the largest and most respected in Queensland. We offer tailored, personalised medicine for patients with very specific needs. And we can help you provide this service to your patients.

We'd like you to join our Affiliate Medical Program.

What we offer Affiliate Medical Practices

Direct referral

To your medical practice when speaking to a new customer from your area.

More patients

Through your door, representing the opportunity to grow your business.

Good PR

NCC has a highly respected reputation throughout Queensland. Your medical practice will benefit from the association.

A solid and reliable business associate

We understand how important it is to build a trusting and personal relationship with your patients. We'll ensure your patients receive 5-star service.

Promote your business

To our customers through our website, newsletter and social media posts.

Online ordering portal

That streamlines and speeds up the ordering process.

What we ask of you

Recommend us to your patients presenting with compounding scripts, or;

Offer to manage the process of getting their compounded script filled by using our fast and efficient online ordering portal.

Safety and reliability

Compounding is one of the most highly regulated sectors in the Australian pharmaceutical industry. We're directed by the Pharmacy Board of Australia to follow guidelines set out in the Australian Pharmaceutical Formulary and Handbook. And we strictly adhere to a set of carefully developed Standard Operating Procedures (SOP).

We voluntarily participate in independent laboratory testing of our compounds and our equipment is maintained and calibrated according to USP standards.

Each of our lab rooms is equipped with a powder containment hood with HEPA filters and has its own air supply through individual air units.

We run stability tests which enables us to supply patients with accurate expiry dates and storage information. It is also a critical step to ensure that the current formulations are correct for compounding medications.

"The quality of National Custom Compounding's products is very high. They are the specialists, and they do it well. They also have a very quick turnaround – our customers are happy because often they can put their script in one day and pick it up the next."

Matt Doherty, Owner
Coomera City Chempro

How to become an Affiliate Medical Practice

Simply complete the quick-and-easy Affiliate Medical Account Application form available on our website: customcompounding.com.au/join-us

One of our team members will be in contact to set you up with log-in details for our online portal. We'll also walk you through, step-by-step, the process for submitting scripts online.

Your business will be added to our Find a Doctor web page and you'll start receiving our newsletters which you're invited to share with your patients.

Contact us for more information
on our Affiliate Medical Program:

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